



*Keep in-touch
with SkuTouch
Important news on products,
services and technology*

SkuTouch Click Parcel Returns™ (CPR) improves customer loyalty, reduces cost and keeps returned merchandise alive for vendors.

Click Parcel Returns™ (CPR) service was developed by SkuTouch to improve distant-customer loyalty by providing an efficient, web-based returns service.

With just one click of a mouse, through an extension of your own retail website, customers can produce their own return labels and track the progress of a return. The interactive experience directly improves customer satisfaction while enhancing brand loyalty.

Click Parcel Returns™ is just one of SkuTouch's many end-to-end products and services that help companies manage returns. Our efficient North American recovery network eliminates unnecessary freight charges by taking advantage of multiple remote return, inspection, refurbishment and consolidation centers.

Vendor specific decision tree programming provides timely handling and decision making for return materials, allowing for rapid crediting or replacement drop-shipment. With data mining tools and tracking capability from the returning client to your shelves — you are empowered with critical information. Through SkuTouch systems you can turn Who, What, When & Where data into bottom-line improvements on the cost of returns.

These products and services from SkuTouch, in concert with your organization, add value to both the consumer and retailer alike. In turn, customer confidence in your organization grows.

SkuTouch Solutions can provide critical assistance through Click Parcel Returns™ (CPR) service, while increasing customer satisfaction, improving profitability, and preventing value decay.

To learn more, speak to a SkuTouch expert today.

SkuTouch Solutions
www.skutouch.com
Toll-free: 800.711.0106
Phone: 913.538.5165
Fax: 913.538.5242